

## Privacy Policy

Last Updated: February 9, 2026

TMS Lighting (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide through our website, [www.tmslighting.com](http://www.tmslighting.com) (the “Site”). This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

By using our Site, you agree to the terms of this Privacy Policy:

### 1. Information We Collect

We may collect the following types of information:

#### a) Personal Information You Provide

When you interact with our Site, you may voluntarily provide personal information, including but not limited to:

Name

Company name

Email address

Phone number

Mailing address

Project details or inquiry information

Any other information you choose to submit

#### b) Automatically Collected Information

When you visit our Site, we may automatically collect certain technical data, including:

IP address

Browser type

Device type

Operating system

Pages visited

Time spent on pages

Referring URLs

This information is used for analytics, site performance, and user experience improvements.

## 2. How We Use Your Information

We use the information we collect to:

Respond to inquiries and provide requested information

Process orders, quotes, and project requests

Improve our website, services, and marketing efforts

Communicate updates, promotions, or service announcements

Analyze site usage and performance

Comply with legal obligations

We do not sell or rent personal information to third parties.

## 3. Cookies and Tracking Technologies

Our Site may use cookies and similar tracking technologies to:

Improve functionality

Analyze traffic patterns

Enhance user experience

You may adjust your browser settings to refuse cookies or notify you when cookies are being used. Disabling cookies may impact certain features of the Site.

## 4. Third-Party Services

We may use trusted third-party services (such as analytics providers, email platforms, and hosting services) to help operate our website and business. These providers are contractually obligated to protect your information and only use it for authorized purposes.

Examples include:

Website analytics tools (e.g., Google Analytics)

Email communication platforms

Hosting and cloud infrastructure providers

## 5. Data Security

We implement appropriate technical, administrative, and physical safeguards to protect your personal information. While we take reasonable steps to secure your data, no electronic transmission or storage system can be guaranteed to be 100% secure.

## 6. Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements.

## 7. Your Privacy Rights

Depending on your location, you may have rights including:

Access to your personal information

Correction of inaccurate data

Deletion of personal information

Restriction of processing

Data portability

To exercise your rights, please contact us using the details below.

## 8. Canadian Privacy Compliance (PIPEDA)

In accordance with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA), we collect, use, and disclose personal information only for reasonable business purposes and with appropriate consent.

## 9. International Users (GDPR Notice)

If you are located in the European Economic Area (EEA), we process your personal data based on legitimate business interests, contractual necessity, consent, or legal obligations, in accordance with the General Data Protection Regulation (GDPR).

## 10. Children's Privacy

Our Site is not intended for children under the age of 13. We do not knowingly collect personal data from minors.

## 11. Changes to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with a revised "Last Updated" date.

## 12. Contact Information

If you have questions regarding this Privacy Policy or how your data is handled, please contact:

TMS Lighting

Website: <https://www.tmslighting.com>

Email: [info@tmslighting.com](mailto:info@tmslighting.com)